



ERICTON HOUSE CONSULTING ROOMS

5 Ivanhoe Parade
Ivanhoe Vic 3079

Phone: (03) 9497 1428
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New Patient Information For Those Seeing Psychiatrists

Introduction

A psychiatrist is a specialist medical practitioner.

As a doctor and a psychiatrist, we are able to apply a comprehensive approach to understanding a patient's situation, including biological factors.

A psychiatrist can prescribe medications, refer patients for investigations and make referrals to other specialists.

Visits to psychiatrists do attract a Medicare rebate as will be detailed later.

At Ericton House, the psychiatrists are general adult psychiatrists and see adult patients with a range of issues. However, we also offer special interest in long term psychotherapy (a talking and communicating treatment), perinatal psychiatry, consultation liaison psychiatry, psychiatry of old age, acquired brain injuries and trauma psychiatry.

If admission is required to a private psychiatric hospital and our psychiatrist is not admitting patients themselves then they will refer to a colleague at a preferred psychiatric hospital.

Contact

Contact can be established with Jordyn Nicholson at Ericton House on a daily basis during business hours on (03) 9497 1428.



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You should be aware that it may take a day or two for us to return your calls, so if the matter is urgent either phone your nearest public hospital and obtain the triage number for the local Crisis Assessment and Treatment Team (CATT), or if the matter is very urgent, please dial 000.

For less urgent matters your general practitioner may be able to assist.

Assessment

The assessment process may take up to 3-4 sessions to complete.

Each session has the duration of 45-50 minutes.

A full psychiatric examination will include questions about early developmental experiences as well as current experiences.

The assessment process is an opportunity for both psychiatrist and patient to decide if they are comfortable and are able to work together if ongoing treatment is required.

We will discuss this during the assessment sessions.

Privacy

Ericton House has a privacy policy which is available in the waiting room and we do require you to read it. We can also provide you with a personal copy.

The guarding of your personal information is bound by state and federal law and we take all the steps necessary to ensure your privacy.

The sessions are confidential with certain exceptions, that is, if there are situations where there is an issue of risk either to yourself or someone else.

We will usually speak to you first if there need be a breach of confidentiality and this is why we must also have the details of your next of kin at the commencement of the treatment. Otherwise we would not speak to anyone requesting information about you without receiving consent from yourself prior.



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Access

Ericton House Consulting Rooms is ideally situated at 5 Ivanhoe Parade, where there is a large car park at the front of the building and we are also a short walk from the bus and train services of Ivanhoe.

Appointments and Fees

It is a requirement that you attend your appointment **on time**.

Clinicians and patients both will hold responsibility for making, cancelling and changing appointments as part of the treatment agreement. Appointments are made via our reception staff who will then apply the necessary alterations/additions to the computer system.

Appointments are typically 45 minute duration and fees vary with each clinician.

For example Dr Hassan charges \$320.00 for the first consultation and Medicare gives a rebate of \$221.30 for this service.

Subsequently, 45 minute consultations are charged currently at \$230.00 per hour but will rise to \$245.00 per hour from the 1st of July, 2014.

The Medicare rebate for this is \$156.15.

We require 48 hours' notice of cancellation to avoid a cancellation fee

The cancellation fee stands at \$120.00 plus GST – Please note that this fee does not attract Medicare rebate.

You and your family may qualify for the Medicare safety net at which point greater Medicare rebates apply, so please contact Medicare for details of this and for registration of the Medicare safety net.

All fees are to be paid on the day of consultation

This can be done with ***cash, cheque or EFTPOS (Visa or debit)***

An account keeping fee of \$10.00 per month is imposed on all overdue accounts.

The person responsible for the accounts is responsible for any private health insurance claims that are rejected.

If overdue accounts and required to be handed over to a collection agency, additional costs will be added to the amount due.